

18 August 2023



New Zealand, 1140

Dear ,

### Official Information request and response

Thank you for your request under the Official Information Act (“OIA”) dated 3<sup>rd</sup> August 2023.

You have requested:

1. Any communications, not limited to but including emails, instant messages, and texts about Twitter and the organisation’s use of Twitter between 20 October, 2022 and the present.
2. *Any briefings, reports, memos or other documents about Twitter and the organisation’s use of Twitter between 20 October, 2022 and the present*
3. *Any policy advice relating to Twitter and the organisation’s use of Twitter between 20 October, 2022 and the present*
4. *A summary of all spending on Twitter between 1 January, 2022 and the present in an excel file.*

Our responses to your OIA request are as follows:

#### **Request 1:**

Twitter is not a primary tool for our agency, and we therefore have little to no communication via email, instant messages or text messages regarding Twitter or the agency’s use of Twitter.

#### **Request 2:**

Twitter is not a core channel for our social media activity across Te Ara Ahunga Ora, Sorted or Sorted in Schools. When it is used (for example to publicise the release of a new research paper) it is through organic posting and no paid media is allocated for boosting.

#### **Request 3:**

Our internal policies do not specify the use of Twitter, these policies reflect the use of social media in general.

#### **Request 4:**


Te Ara Ahunga Ora Retirement Commission has no expenditure on Twitter in the timeframe stated above, 1 January 2022 to the present.



You have the right to refer this response to the Ombudsman if you are dissatisfied with it. More information on how to do this is [here](#). Te Ara Ahunga Ora proactively releases information in accordance with the Government's commitment to the Open Government Partnership National Action Plan. This includes publishing responses to requests for information under the OIA. Please note that this response (with your name removed) will be published on the Te Ara Ahunga Ora website shortly and will remain on our website for 12 months.

Thank you for your interest in our work.

Yours sincerely



Jane Wrightson

**RETIREMENT COMMISSIONER / MANA AHUNGARUA**

