

31 March 2021



Dear [redacted],

**Official Information request and response**

Thank you for your request under the Official Information Act ("OIA") dated **30 March 2021**, by email.

You have requested the following (please see answers highlighted below):

***Please supply the following information under the Official Information Act (OIA):***

1. *Does your organisation have a policy or guidelines in relation to charging requestors for supplying information under the Official Information Act 1982? **Yes***
2. *If yes, please supply a written copy of the policy/guideline, including grounds for seeking costs for supplying information, charges for photocopying, scanning or other copying of information and the hourly rate for staff time in compiling requests? **Please find attached***
3. *If not, what does your organisation charge for photocopying, scanning or other copying of information and what is the hourly rate for staff time in compiling requests? **N/A***

***In the 12 months from 01 January 2020 to December 31, 2020:***

4. *How many requests for information under the Official Information Act did your organisation receive? **5 Redacted responses can be found on our website***  
<https://cffc.govt.nz/make-an-official-information-request/>
5. *Of these, in how many was the requestor advised that they would incur charges for copying and staff time, or any other reason? **Nil***
6. *In how many of these, did the requestor pay the required charge for supplying of information? **Nil***
7. *In total, how much did your organisation receive in payments for supplying information under the OIA? **Nil***
8. *What were the largest 10 amounts paid by requestors in charges for fulfilling OIA requests? **N/A***

I have attached the requested information that we are able to release:

- Extract from Commission for Financial Capability's Policy and Procedures manual of the OIA Policy

For your information, funding provided by CFFC for all successful projects is searchable on our website. You can also sign up to receive our bi-monthly industry newsletter via our website.

You have the right to refer this response to the Ombudsman if you are dissatisfied with it. More information on how to do this is [here](#). CFFC proactively releases information in accordance with the Government's commitment to the Open Government Partnership National Action Plan. This includes publishing responses to requests for information under the OIA. Please note that this response (with your name removed) will be published on the CFFC website shortly and will remain on our website for 12 months.

Thank you for your interest in our work.

Yours sincerely



Jane Wrightson

**RETIREMENT COMMISSIONER / MANA AHUNGARUA**

**Attachments:**

Extract from Commission for Financial Capability's Policy and Procedures manual of the OIA Policy